

Vitalis GMBH

Hotel Services



Internship

For students learning:

Housekeeping

Tourism

Waiters

Receptionists



Learning outcomes

- Participants will learn how to behave as a host towards guests, how to receive them, look after them and inform them appropriately about the range of services and products on offer
- Participants will learn how to clean hotel rooms and public areas, preparing them for new guests, use, clean and test equipment, machines and consumer goods economically
- Participants will learn how to prepare and arrange simple dishes, with due consideration for economic efficiency
- Participants will learn how to serve food and drinks, store goods and control stocks
- Participants will learn how to handle complaints and find solutions
- Participants will learn how to place orders and process payments
- Participants will learn how guests are advised in consideration of their wishes and how to conduct expert advice and sales talks

For Further Inquiries

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